



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

275 E. Main Street, 6W-A  
Frankfort, Kentucky 40621  
www.chfs.ky.gov

**Steven L. Beshear**  
Governor

**Janie Miller**  
Secretary

**Neville Wise**  
Acting Commissioner

123456  
LAST NAMEXXX-52  
ADDRESS1XXX-52  
ADDRESS2XXX-52  
ADDRESS3XXX-52  
CITY, STATE ZIP

July 22, 2011

**IMPORTANT MEDICAID CHANGE**

Medicaid is changing. The biggest change will happen October 1, 2011.

- Medicaid will cover all the same services as before. Three new health plans will offer them.
- The plans are called Managed Care Organizations. They are:
  - CoventryCares of Kentucky
  - Kentucky Spirit Health Plan: and
  - WellCare of Kentucky.
- Everyone in Medicaid will become a member of one of the plans, except people in nursing homes or people who get special waiver services.
- MCOs will give their members needed medical services and quality health care.
- MCOs will make sure that your doctor and provider team will work together to keep you in good health and get you the best medical care possible.

We will send you letters in the next few weeks about the new MCOs. Please read them carefully and keep them.

Thank you for letting us tell you about this important change. We hope this information is helpful. If you have questions, or need to know more now, call **Medicaid Member Services toll-free at 1-855-446-1245** or view the Kentucky Medicaid Member web site at <http://chfs.ky.gov/dms/member+information.htm>.

Para asistencia en español, llame al 1-855-662-5397. Las llamadas son gratuitas.